

Notice on Precautionary measures for ATM related frauds - Important ATM Do's & Don't

Do's	Don'ts
<ul style="list-style-type: none"> ✓ Conduct your ATM transactions without showing your ATM PIN while transacting. ✓ Never let anyone see you entering your PIN (ATM Password). ✓ Shield your PIN by covering the Keypad while entering your PIN. ✓ Collect your card and cash before. Post completion of transaction, press cancel or please wait till welcome screen appears. ✓ Ensure your current mobile number is registered with the bank for alerts. ✓ Beware of suspicious movements of people around the ATM and strangers trying to engage you in conversation. ✓ Look for extra devices attached to the ATM or in the ATM Room that looks suspicious. If found inform the security guard or bank immediately. ✓ Inform the bank immediately if the ATM / Debit Card is lost or stolen. Report any unauthorized transaction. ✓ If your card is retained in the ATM, please call Phonebanking to apply for card recovery or for a new card. ✓ If Cash is not dispensed and the ATM does not display Error message, please report it to the Bank immediately. ✓ Check your phone for SMS for debited amount and reconcile your SMS Alert with your bank statements regularly. ✓ Upon expiry or closure of account, destroy your card by cutting it into four pieces. ✓ Please change your PIN on regular basis 	<ul style="list-style-type: none"> ✗ Don't write your PIN on the Card. Please memorize your PIN. ✗ Don't take help from strangers or handover your Card to anyone or share you PIN while transacting. ✗ Don't disclose your PIN to anyone – including bank employees and family members. ✗ Never use a PIN that could be easily guessed e.g your birthdate, Telephone number etc. ✗ Don't speak over the mobile phone while you are transacting. ✗ Do not leave the ATM machines unless transaction session is completed.